

FEDERAL BANK YOUR PERFECT BANKING PARTNER

From:

To,

The Principal Officer, Branch Address:

Dear Sir,

Sub: Re-Issuance of PIN for Mobile Banking Ref.: My User ID:

I wish to inform you that I am unable to use Mobile Banking services as I have forgotten the PIN. I request you to provide a new PIN and send the same to my postal address as registered with you.

I am aware that this service is subject to the relevant Terms & Conditions of Mobile banking services provided by Federal Bank.

Thanking you.

Yours faithfully,

(Signature)

Dated: